



City Council
Housing Affordability, Human Services
& Economic Resiliency Committee Briefing

Human Services Department

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April 3, 2014

Mayor Ed Murray
Deputy Mayor Hyeok Kim
Deputy Mayor Andrea Riniker

Healthy Communities, Healthy Families

Youth & Family Empowerment

Ensuring that children and youth are prepared for school and life.



Community Support & Assistance

Ensuring that our community is safe, stable and self-reliant.



Aging & Disability Services

Ensuring that our community promotes healthy aging and lifestyle.



Historical Challenges

- Limited Workforce Capacity & Performance Management
- Inconsistent Funding & Contracting Practice
- Lack of Integration & Fragmentation
- Engagement Barriers for Communities of Color
- Cumbersome Data Systems
- Limited Collective Impact

Strategies to Address Historical Challenges



First Quarter Highlights

Funding Opportunities

- **Housing stabilization:** \$100K out to bid for tenant outreach, education, technical assistance for low-income tenants. Applications due April 10th.
- **Education/employment training:** YouthCare awarded \$250K for Youth Build to provide education/employment training to youth of color.
- **Family Shelter:** Mary's Place awarded \$200K for family shelter.
- **Child care program:** This funding process closed. Awards (\$148,500) announced soon.
- **Preschool** The Step Ahead process closed. Awards announced in mid-June.
- **Early Learning:** The Family Child Care Outreach Project process closed.

First Quarter Highlights (continued)

- **Encampment closures:** HSD partnered w/SPD & Parks to close two illegal encampments, one on 4th Ave. under Yesler and the other on Eastlake.
- **Award for Farm to Table:** HSD's Farm to Table program won the Resource Impact award from Sustainable Seattle on Jan. 31st.
- **Career Bridge:** HSD staff are working closely with leadership at the Urban League as the department transitions project management.
- **Youth Employment, Education & Career Fair:** On Feb. 19th, we held our annual career fair, featuring employers, college reps and young people.
- **IT Director:** Steven Hellyer is HSD's new Information Technology Director. Steven was IT Manager for Snohomish County Health District. His began work on March 26th.
- **Safe Harbors:** Temporary Advisory Group (City, county, state, United Way partners) submitted report, "Alternative Options for Management of Safe Harbors," to County Council.

Look Ahead—2nd Quarter Priorities

- Implement phase 2 capacity building pilot (focus on youth, I/R)
- Launch orientation site visits for elected officials and policy staff
- Finalize Contract Manual policy guide; vet with stakeholders
- Develop procurement tool for pilot of outcomes framework
- Develop and implement new mid-year reports; provider notification
- Finalize strategy for redesign of YFE and ADS portfolios
- Launch Financial Empowerment Center (FEC) initiative
- Submit 2nd and 3rd reports to Council on street disorder
- Submit 2nd SLI report on MDT and LEAD expansion
- SLI report on elevating OFE to a department (support role)
- Develop priorities for 2015 budget process
- Career Bridge: On-board new program manager, initiate new cohorts and focus supporting steady state

Aging & Disability Services (ADS)

Aging & Disability Services (ADS)

- Overview of Area Agency on Aging
- Area Plan on Aging
- Key Initiatives
- Maps

ADS: Area Agency on Agency

Plan, coordinate, and advocate for a comprehensive service delivery system for older adults, family caregivers and people with disabilities in King County

- Guided by Advisory Council and three sponsor agencies
- 2014 Budget: \$40.6 million
 - \$6.9 million Older Americans Act (federal)
 - \$5.8 million state
 - \$19.3 million Medicaid
 - \$3.6 million City of Seattle General Fund
- Served 40,544 older adults in King County in 2013

ADS: Area Agency on Aging (Cont.)

- OAA Funded Services include:
 - Information and assistance
 - Nutrition
 - Health promotion
 - Adult day services
 - Family caregiver services
 - Transportation
- Target Population
 - Elders living in rural areas and/or socially isolated
 - Elders living in poverty
 - Elders in communities of color especially Native American, Hispanic/Latino, and African American
 - Immigrant and refugee elders

Area Plan on Aging

- Four-year plan with bi-annual updates
 - Current plan is 2014-15 Update
 - Planning for next four-year plan (2016-2019) will begin January 2015
 - Developed with input from community members, providers, local experts and key partners
- Outlines goals and objectives
- Presents relevant demographic trends

Area Plan on Aging (cont.)

5 Major Goals:

- Improve health care quality for older adults and adults with disabilities
- Address basic needs
- Improve health and well being
- Increase independence for frail older persons and adults with disabilities
- Promote aging readiness

Key Initiatives

- **Health Care Reform / New Lines of Business**
 - Duals Integration
 - Care Transitions: prevent hospital readmissions
 - Intensive Care Coordination: improve health outcomes and quality of care
- **Evidence-based health promotion**
 - Chronic Disease Self-Management: empowers people to take charge of health
 - Enhance Fitness: lowers health care costs
- **Elder Abuse**
 - Seattle Fire, EMS coordination on vulnerable adult
- **Food and Fitness Collaborations**
 - Parks Food & Fitness: nutritious meals & culturally appropriate programming for immigrant/refugee elders
 - Farm to Table: increasing access to and affordability of fresh local produce
- **Family Caregiving**





